Three challenges of digital transformations for vendors of ERP systems for SMBs

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"Businesses of all sizes in every country will not just use digital technologies, but become digital companies themselves. Each company is attempting to digitally transform to achieve the same four outcomes – to engage customers, empower employees, optimize operations and transform products."



Satya Nadella

Postmodern ERP

Architecture

Loosely coupled services providing required services

Powerful and flexible integration backbone

Workflows

End-to-end journeys spanning across various systems

Tailored to industry specific processes

Intelligent ERP

Traditional ERP

- Manual data collection
- Routine tasks
- Rigid analytical tools
- Pull principle

Intelligent ERP

- Automation of routine tasks
 Deep integration of AI
 - Self-service BI tools
 - Push principle

Standardized & flexible ERP

Rapid implementation Vertical solutions enabled for self-service implementation and easy user adoption.

Upgradability Continuous upgrades of installed base to keep-up with changing demands.

Flexibility Possibility to tailor ERP to specific customers' needs without jeopardizing upgradability.

Example: Dynamics 365 suite

