



# Digitization of Polish public universities - *selected issues*

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#### Introduction

- 1. The development of the digital services market affects both non-public and public entities, including universities
- 2. Trusted services and electronic identification mechanisms are a matter that public universities meet both in their basic tasks, but also in other fields of their activities.
- The presentation will discuss selected issues related to the digitization of universities – the university as:
  - 1) entity of civil law transactions
  - 2) sender and addressee of correspondence
  - 3) managing the circulation of correspondence and its archiving
  - 4) entity undertaking activities under the administrative procedure
  - 5) entity handling student affairs





### Laws & regulations

- eIDAS Regulation. Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC.
- 2. Act of 23 April 1964 Civil Code
- 3. Act of 14 June 1960 Code of Administrative Procedure
- 4. Act of 20 July 2018 Law on Higher Education and Science
- 5. Act of 18 November 2020 on electronic delivery
- 6. Act of 14 July 1983 on the National Archival Resources and Archives
- 7. Act of 17 February 2005 on computerization of the activities of entities performing public tasks
- 8. Act of 5 September 2016 on trust services and electronic identification





### Electronic activities in the civil law space

- 1. Public University is an entity having legal personality.
- 2. The statement/will can be expressed by any behaviour that reveals will in a sufficient manner, including in electronic form
- 3. Exceptions to the principle of freedom of the form legal obligation to perform legal action in special form, both sides agreement, evidentiary purposes
- 4. The majority of declarations of statement addressed by public University to external entities are submitted in writing
- 5. The statement made in electronic form with qualified electronic signature was equated with a declaration of will made in writing
- 6. A qualified electronic signature is submitted using a qualified device and is based on a qualified certificate issued by a qualified trust service provider
- 7. Document information carrier enabling familiarization with its content
- 8. Document form declaration of will in the form of a document in a way that makes it possible to determine the person submitting it





### **Electronic delivery**

- 1. Act on Electronic Delivery the obligation for the university to have an address for electronic deliveries, entered into the database of electronic addresses - no later than 1.01.2024.
- 2. Delivery inbox allows to send, receive and store correspondence
- 3. Electronic document any content stored in electronic form
- 4. Correspondence requiring confirmation of posting or receipt should be delivered by public electronic registered delivery service or public hybrid service
- 5. Public electronic registered delivery service or public hybrid service is provided by designated operator





### Electronic delivery – cont.



- Qualified electronic registered delivery service – providing qualified addresses for electronic service by trust service providers to non-public entities
- 2. Creation of an address for electronic service application to the Minister competent for digitalization
- 3. Appointing an administrator of delivery inbox
  - Delivery inbox management includes:
    - sending and receiving correspondence
    - communication flow management, including the introduction of rules for defining the transmission of correspondence to other ICT systems in an automatic manner
    - inbox configuration

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### Electronic dokumentation management systems

- 1. Comprehensive functioning of the electronic delivery system requires an implementation of electronic documentation management systems
- 2. University is obliged to record, storage and protect documentation, it can be done by electronic system
- 3. It needs to change internal chancellery and archival norms there two ways of changing comprehensive digitalization with definition documentary exceptions or remain at documentary form with definition electronics exceptions
- 4. Electronic documentation management system can be integrated with other systems used by university

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## Electronic activities in the administrative procedure



- 1. Obligation of public university to apply, in certain matters, an administrative procedure regulated by the provisions of the Code of the Administrative Procedure
- 2. Electronic delivery and submission of applications will be realized according to Act on electronic delivery exception: possibility to use an account in the ICT system of university
- 3. Code of the Administrative Procedure dealing with matters in writing, recorded in paper or electronic form
- 4. Documents in electronic form may be accompanied by a qualified electronic signature, a trusted signature or a personal signature or a qualified electronic seal of a public administration body (with an indication in the content of the letter of the person sealing the letter)





### Electronic student support

- 1. Digitalization of public universities:
  - use of IT systems related to the recruitment of students, systems used to manage course of studies
  - keeping documentation of course of studies in the form of an "electronic folder"
  - issuing electronic student ID cards
  - the possibility of verifying learning outcomes and conducting diploma exams using electronic means of communication and documenting them in this form
- 2. Electronic student support also allows the student to settle the matter resulting from his status as a person studying at the university, in the computerized and remote way, and does not requiring physical presence





### Summary

- 1. Digitalization affects almost every university activity:
  - education
  - science
  - civil and administrative space
- 2. The development of digitization of public universities varies, and depends on decisions of authorities and financial and organizational possibilities
- 3. The process of digitization of universities is also "forced" by introduced or amended law regulations
- 4. Digitization of public universities a 92 process that cannot be stopped and 92 cannot be avoided





### Thank You!

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