Information Technology for Practice

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THE METHODOLOGY OF PROCESS ANALYST VERIFICATION USING THE IMPLEMENTATION OF SPECIFIC INFORMATION SYSTEM

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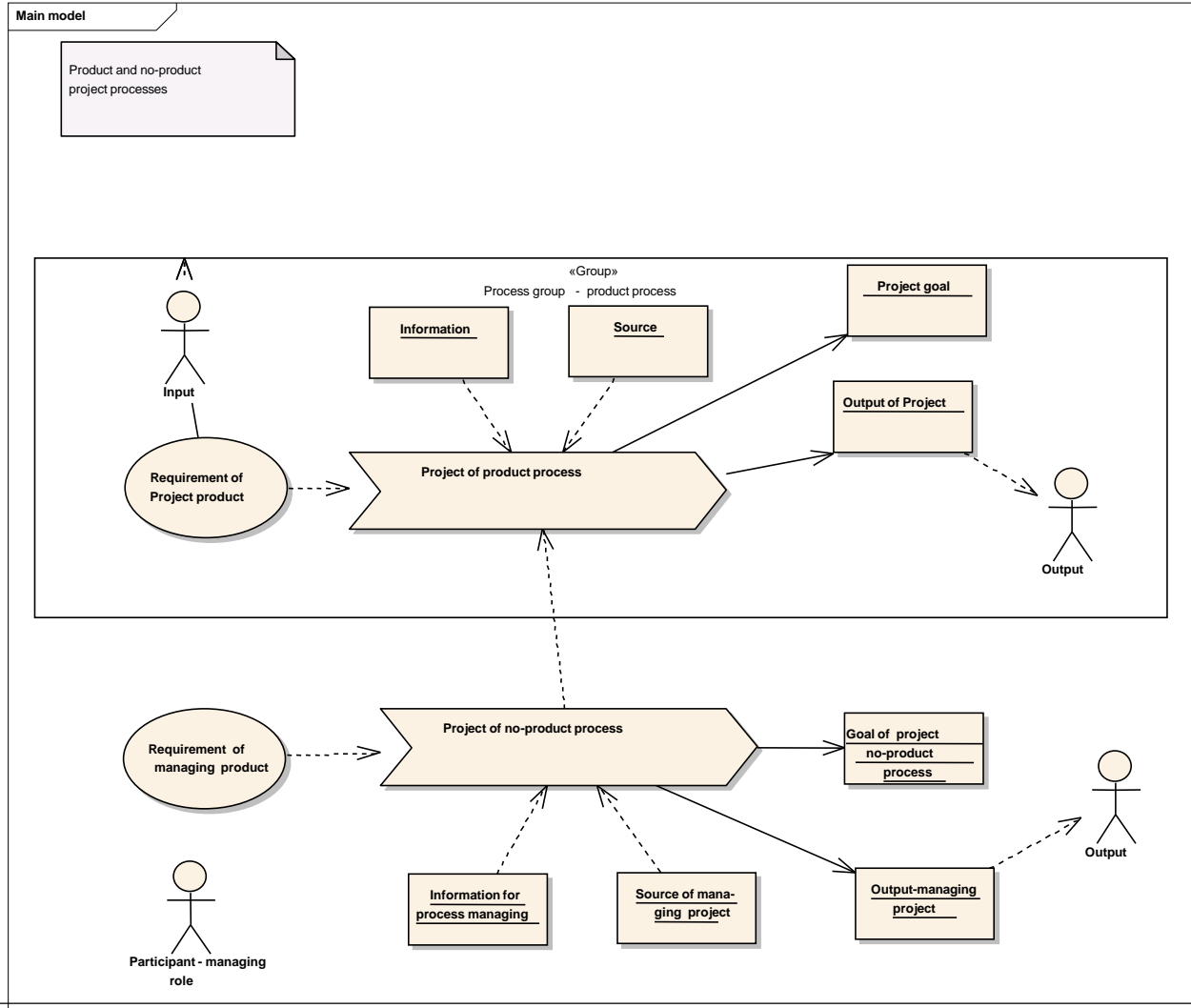University of Entrepreneurship and Law

PAPRIS Methodology

Process Approach - Public and Regional Information System

- **methodology with integrated feature process access for management project of public IS**

- **Use for**
  - **Project of product process**
  - **Project of no-product process**

PAPRIS Methodology

- **Project of product process**
  - o Incident activate own production
  - o Concrete output with add value for customer

- **Project of no-product process**
  - o Incident incident of project management
  - o requirement to control, monitoring, purpose, check, evaluate outputs , deside and regulate
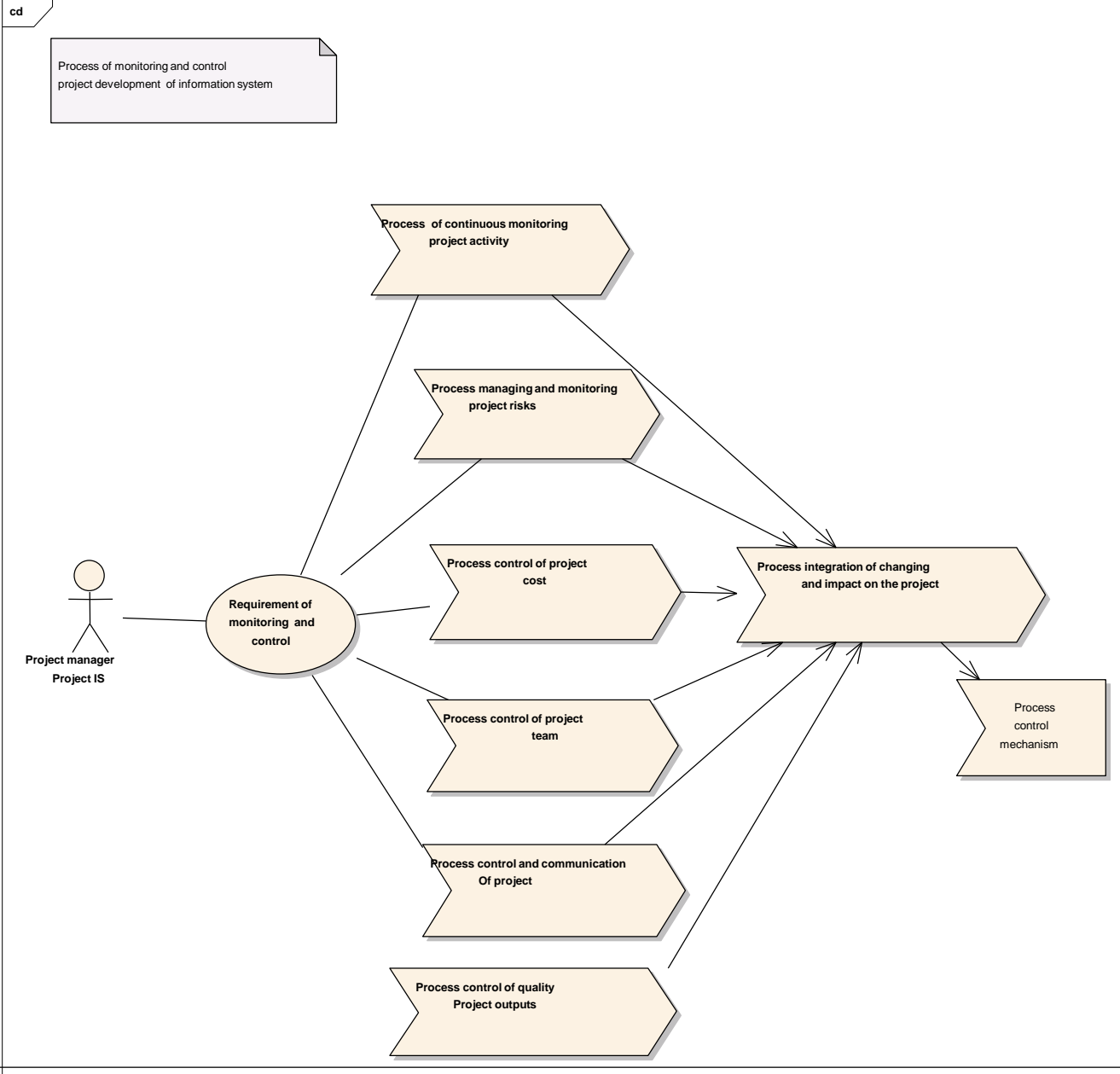
PAPRIS Methodology

Monitoring and cheking developtment of project IS

- Show benefit of processes in relation on global project outputs
- Reduce management of project and enable correction of procurement
- Estimate cost and productivity each project roles and project activities
- Enable measure specific of state value each project
- Determine evaluation of level project metrics
- Enable coordinate undesirable deviation or acceleration reduce correction of procedures,
- advisable prevent action of state waiting possible project problems
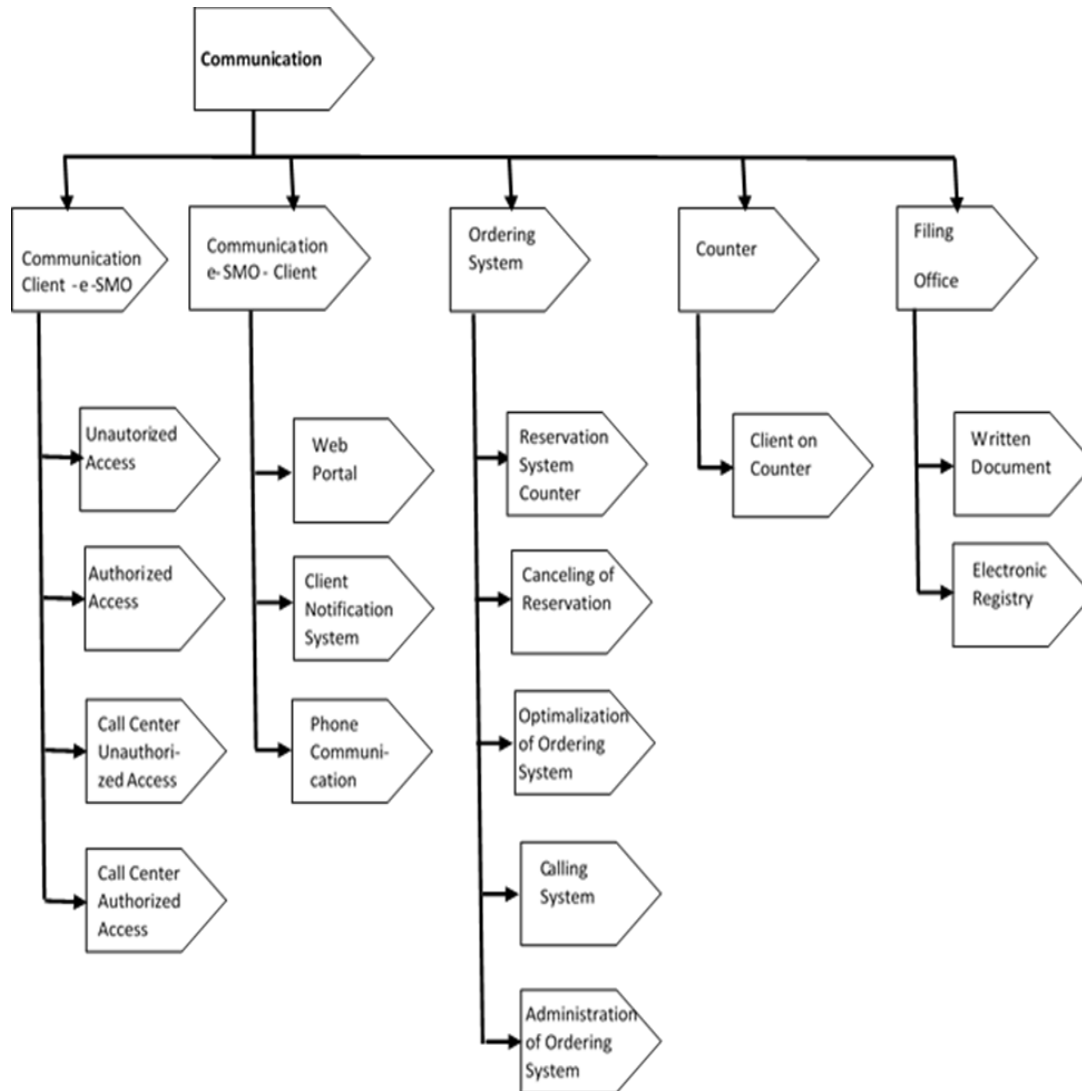- Impact factors which are implement

PAPRIS Methodology

cd

Process of monitoring and control
project development of information system

Process of continuous monitoring
project activity

Process managing and monitoring
project risks

Process control of project
cost

Process integration of changing
and impact on the project

Requirement of
monitoring and
control

Project manager
Project IS

Process control of project
team

Process
control
mechanism

Process control and communication
Of project

Process control of quality
Project outputs

Communication between the client and the SMO

- Call Centre - authorized and unauthorized access
- Web Portal - authorized and unauthorized access
- Information Booth - authorized and unauthorized access
- SMS Gateway
- Reservation System Counters - only authorized access
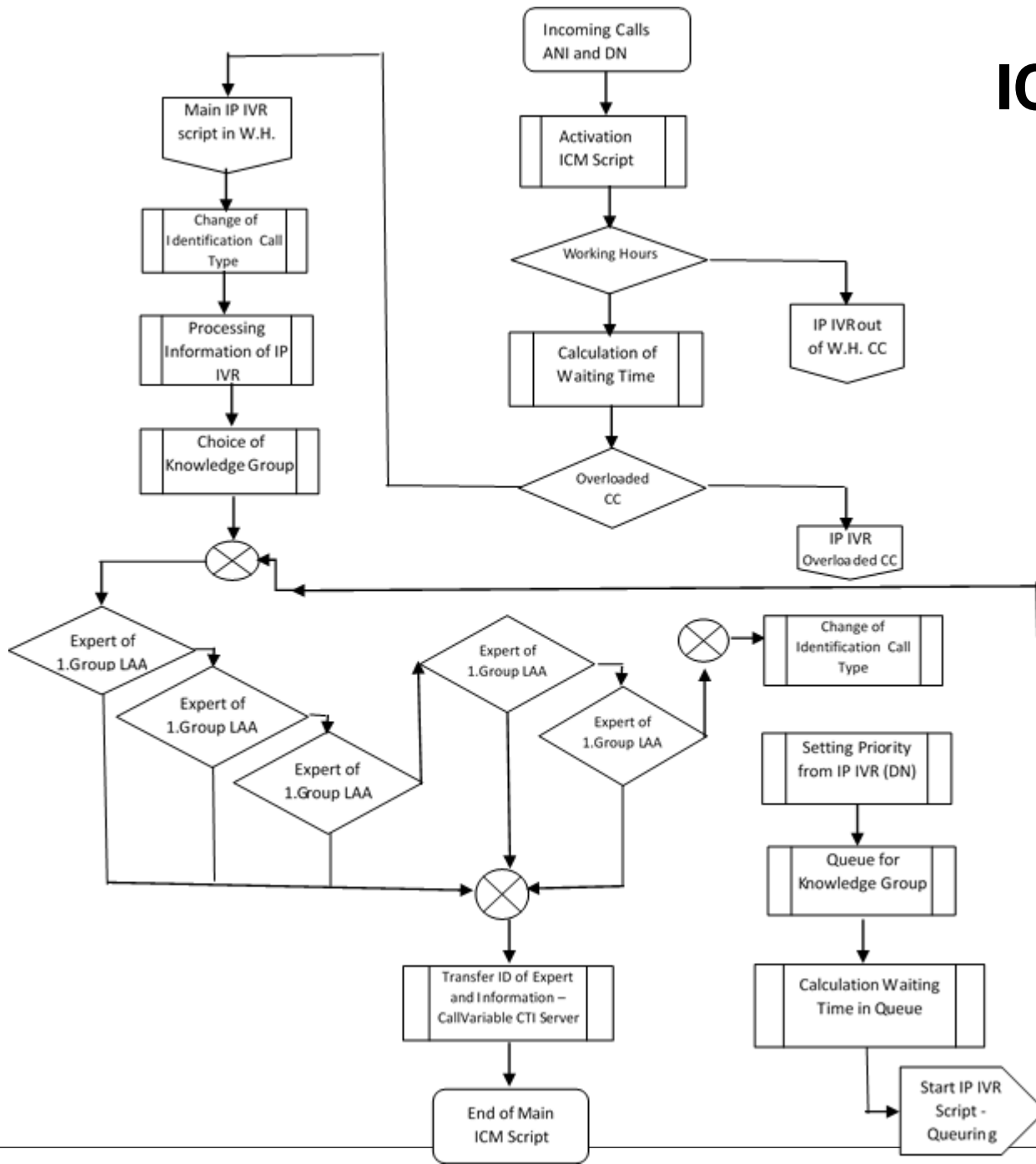- Client Notification System

Communication between the client and the SMO

ICM script

- Incoming call

- Activation ICM script

- Time of incoming call

- Calculation on waiting time

- Choice of knowledge group

- Change of identification call type

- ………..e.t.c.

ICM script

Thank you for your attention

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